



## Customer Feedback Form

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Company Name: \_\_\_\_\_

Login ID: \_\_\_\_\_

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| 1. Do you know how to check that you are connected to RSBL SPOT server?  | Yes | No |
| 2. Do you know how to change your password?  | Yes | No |
| 3. Do you know how you can stop auto login?  | Yes | No |
| 4. Do you know how to view market watch?   | Yes | No |
| 5. Do you know how to buy/sell particular commodity?   | Yes | No |
| 6. Do you know what the market rate buy/sell is and limit rate buy/sell?   | Yes | No |
| 7. Do you know how to put a limit order?   | Yes | No |
| 8. Do you know how to modify or delete the pending order?  | Yes | No |
| 9. Do you know how to check whether your trade is executed or not?   | Yes | No |
| 10. Do you know how to check free margin available?  | Yes | No |
| 11. Are you satisfied with the explanation given by our executive about SPOT?  | Yes | No |
| 12. Are you aware that Invoice is required for each and every Transaction<br>In RSBL SPOT whether Buy or Sell, On Intraday or Inter day?                                       | Yes | No |
| 13. How did you like RSBL SPOT Trading System? <input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Average <input type="checkbox"/> Poor |     |    |

Your comment/ suggestions:

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CUSTOMER SIGNATURE: